

Friday November 20, 2009

Mr. Estlin Rydman
First Class Valet
219 West 55th Street-Suite 305
Clarendon Hills, Illinois 60514

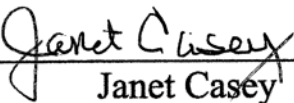
Dear Estlin:

We wish to express our sincere appreciation for the excellent service and many courtesies you and the other members of your valet parking team have provided us here at Plymouth Place.

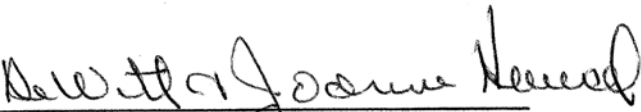
Your parking attendants have been most accommodating and pleasant in handling their job. And, always show their genuine concern that we are able to enter into and exit out of our vehicles safely and comfortably.

The valet service that your very helpful employees have provided has been a wonderful contribution to us and many other residents during the time it has been available and we wanted to thank you for the fine performance that we have experienced.

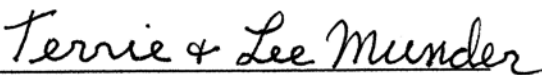
Gratefully,



Janet Casey



Mr. & Mrs. DeWitt Housel



Mr. & Mrs. Lee Munder