

Sunday November 8, 2009

Mr. Estlin Rydman  
First Class Valet  
215 W. 55<sup>th</sup> St. - Suite 305  
Clarendon Hills, Illinois 60514

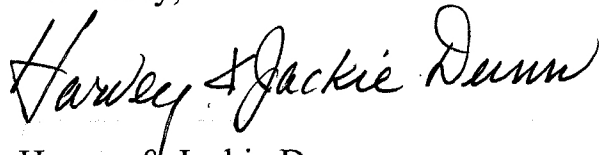
Dear Estlin:

My wife Jackie and I want to express our deep appreciation for the many courtesies and excellent service you and other members of your valet parking team have shown us here at Plymouth Place.

As you know Jackie uses a walker to move about which means it has to be pulled out and put in our trunk every time we go out and come into the parking garage. This is a chore you and your team do so cheerfully as well as making certain she is in and out of the car safely and comfortably.

Your valet service has been a wonderful contribution to us and many other residents these past two years that it has been available and we want to thank you for the fine job you are doing.

Gratefully,

A handwritten signature in cursive script that reads "Harvey & Jackie Dunn". The signature is written in black ink and is positioned above the typed name of the signatories.

Harvey & Jackie Dunn  
Plymouth Place  
112 Brewster Lane  
LaGrange Park, Illinois 60526