



To Whom It May Concern:

In reference to First Class Valet, they do an excellent job. They have been with us since day one, and have had the same standards since the beginning. The caring for our guests, the efficient way they handle every vehicle, and the "can-do" attitude that it takes, they are a great fit with The Cheesecake Factory. I highly recommend them. Any questions please feel free to contact me at any time.

Sincerely  
Mark Kovacs (General Manager)

A handwritten signature in black ink, appearing to read "Mark Kovacs", written over a horizontal line.

**The Cheesecake Factory Restaurants, Inc.**

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